ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

SERVICE CHANGE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Tower
1 Meridian Square, London E14 9ZT

Invoice number	**AEC-2026-108819**
Invoice date	**03 Oct 2026**
Account number	**4340 6933 94**
Change reference	**CHG-922827**
Effective date	**27 Sep 2026**

Total due
£10,406.89

Please pay by 24 Oct 2026

Changes made

Changes to your supply arrangements requested by your facilities team.

Description	Qty	Unit	Unit price	Amount
New connection: site survey, reception and atrium	1	survey	£347.36	£347.36
New connection: site survey, kitchen and canteen	9	survey	£276.07	£2,484.63
Load profile analysis report, kitchen and canteen	10	report	£213.58	£2,135.80
Export meter and G99 commissioning	4	site	£585.94	£2,343.76
Change of tenancy processing, kitchen and canteen	3	account	£43.67	£131.01
Sub-meter installation	5	meter	£245.97	£1,229.85

Total before VAT	£8,672.41
VAT at 20%	£1,734.48
Total due	**£10,406.89**

How to pay

Direct Debit

The easiest way to pay. We collect the amount due on or after the due date shown on your invoice, and tell you in advance if the amount changes. To set up or change a Direct Debit, call 0808 157 0142 or use your online account.

Bank transfer

Pay by BACS, CHAPS or Faster Payments to Acme Electric Company Ltd, sort code 00-12-34, account number 00123456. Use your invoice number as the payment reference so that we can match the payment to your account.

Online or by phone

Pay by debit card or corporate credit card at acme-electric.example/pay, or call our automated payment line on 0808 157 0143 at any time. A 1.5% fee applies to corporate credit cards.

By cheque

Make cheques payable to Acme Electric Company Ltd, write your account number on the back and post to Acme Electric Company, PO Box 4410, Sheffield S98 1ZZ. Please allow five working days for the payment to reach your account.

Having trouble paying?

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Remittance advice

Return this slip with your payment

Invoice number

Amount due

Account number

Pay by

Terms and conditions

Business electricity supply and related services. Version 14, effective 1 April 2026.

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Getting more from your smart meter

Your half-hourly data is free to use. Here is how.

1. Log in at acme-electric.example/business to download consumption for every meter on your account.
2. Set an alert for unusual overnight or weekend use.and we will email the site contact the next morning.
3. Compare sites of a similar size to spot the ones that use more than they should.
4. Share read-only access with your energy consultant or landlord without sharing your login.
5. Use the maximum demand report to check that you are not paying for capacity you never use.
6. If a meter stops sending data, tell us. Estimated bills are rarely in your favour.

Need a hand?

Call 0808 157 0142 or visit acme-electric.example/business/help

ACME INSIGHT

See where every kilowatt-hour goes.

- Sub-metering and dashboards for every floor and tenant
- Automatic alerts when a site drifts from its normal pattern
- Monthly reports ready for your ESG disclosures
- No up-front hardware cost on 36-month plans

Three months free when you add Insight before 31 December

Call 0808 157 0177 and quote INSIGHT26

Offer open to Acme business customers. Subject to survey and credit approval.

Acme Electric Company Ltd. This is a marketing communication.

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ELECTRICITY BILL

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Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Data Centre South
Unit 7, Gateway Park, Dartford DA1 9XB

Invoice number	**AEC-2026-105517**
Invoice date	**02 Oct 2026**
Account number	**4661 8146 25**
Supply number (MPAN)	**16 3636 8256 742**
Billing period	**29 Aug 2026 to 25 Sep 2026**

Total due

£1,098.52

Please pay by 01 Nov 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E24Z 75879	Floor 3	495,428	498,245	2,817

Your charges

Charge	How it is worked out	Amount
Day units	2,028 kWh at 28.64p	£580.83
Night units	789 kWh at 17.12p	£135.02
Standing charge	28 days at 142p, 1 meter	£39.76
Availability charge	100 kVA at £1.38	£138.00
Climate Change Levy	2,817 kWh at 0.775p	£21.83

Total before VAT	£915.44
VAT at 20%	£183.09
Total due	**£1,098.52**

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Changes to your prices from 1 January 2027

Dear customer,

The cost of buying energy and of using the electricity networks has changed, so we are changing some of our business prices. The table shows the current rate and the new rate for each charge. If your contract fixes your prices, your rates stay the same until the fixed period ends.

Charge	Now	From 1 Jan 2027	Change
Business Fixed 12: day unit (p/kWh)	28.64	31.49	+10.0%
Business Fixed 12: night unit (p/kWh)	17.12	18.95	+10.7%
Business Flex: day unit (p/kWh)	30.10	32.16	+6.8%
Business Flex: night unit (p/kWh)	18.45	19.20	+4.1%
Half-Hourly Pass-Through: energy (p/kWh)	24.90	27.32	+9.7%
Standing charge, per meter (p/day)	142.00	147.61	+4.0%
Availability charge (£/kVA/month)	1.38	1.47	+6.5%

What you can do

You do not need to do anything for your supply to continue. If you would like to fix your prices, move to a different tariff or talk through what the change means for your sites, call your account manager or our business team on 0808 157 0142. You can end a variable contract without charge by giving 30 days' notice.

All prices exclude VAT and the Climate Change Levy.

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SERVICE CHANGE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp House Manchester
40 Canal Street West, Manchester M1 9WQ

Invoice number	**AEC-2026-108126**
Invoice date	**05 Oct 2026**
Account number	**4820 8006 70**
Change reference	**CHG-134266**
Effective date	**29 Sep 2026**

Total due

£46,662.22

Please pay by 26 Oct 2026

Changes made

Metering and tariff changes following your contract renewal.

Description	Qty	Unit	Unit price	Amount
Export meter and G99 commissioning, reception and atrium	7	site	£742.58	£5,198.06
New connection: site survey	2	survey	£314.22	£628.44
Meter exchange: three-phase smart meter, car park and external lighting	4	meter	£250.47	£1,001.88
Meter relocation, internal, reception and atrium	1	meter	£606.63	£606.63
Reconnection fee	5	supply	£159.38	£796.90
Disconnection of redundant supply, kitchen and canteen	11	supply	£373.43	£4,107.73
Meter relocation, internal, server hall a	6	meter	£519.80	£3,118.80
Communications hub replacement, car park and external lighting	6	hub	£47.19	£283.14
Supply capacity upgrade, kitchen and canteen	3	kVA	£9.28	£27.84
			Carried forward	£15,769.42

- CHG-134266 Ecorp House Manchester

Description	Qty	Unit	Unit price	Amount
Supply capacity upgrade, server hall a	11	kVA	£9.69	£106.59
Half-hourly data service set-up	6	meter	£75.71	£454.26
Half-hourly data service set-up	3	meter	£73.16	£219.48
Sub-meter installation	12	meter	£320.54	£3,846.48
Meter exchange: three-phase smart meter, unit 4	10	meter	£238.42	£2,384.20
Tariff change administration fee, loading bay	6	account	£29.42	£176.52
Reconnection fee, floor 2	6	supply	£199.82	£1,198.92
Sub-meter installation, main incomer	8	meter	£286.51	£2,292.08
Temporary builders' supply, unit 4	7	week	£85.80	£600.60
Communications hub replacement, unit 4	11	hub	£77.89	£856.79
Half-hourly data service set-up	3	meter	£78.97	£236.91
Meter relocation, internal	4	meter	£500.22	£2,000.88
Network operator application fee, main incomer	12	application	£99.53	£1,194.36
Communications hub replacement, unit 4	8	hub	£76.90	£615.20
New connection: site survey	9	survey	£248.89	£2,240.01
Tariff change administration fee, car park and external lighting	11	account	£30.39	£334.29
Export meter and G99 commissioning	3	site	£775.25	£2,325.75
Network operator application fee, main incomer	12	application	£126.29	£1,515.48
Communications hub replacement	3	hub	£56.66	£169.98
Contract variation fee, floor 3	6	contract	£57.83	£346.98

Total before VAT	£38,885.18
VAT at 20%	£7,777.04
Total due	**£46,662.22**

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ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp House Manchester
40 Canal Street West, Manchester M1 9WQ

Invoice number	**AEC-2026-108238**
Invoice date	**02 Oct 2026**
Account number	**4820 8006 70**
Supply number (MPAN)	**22 4751 8118 962**
Billing period	**27 Aug 2026 to 23 Sep 2026**

Total due

£5,855.10

Please pay by 16 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E63Z 30573	Plant room	237,698	254,333	16,635

Your charges

Charge	How it is worked out	Amount
Day units	11,977 kWh at 28.64p	£3,430.18
Night units	4,658 kWh at 17.12p	£797.39
Standing charge	28 days at 142p, 1 meter	£39.76
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	16,635 kWh at 0.775p	£128.92

Total before VAT	£4,879.25
VAT at 20%	£975.85
Total due	**£5,855.10**

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Site

Ecorp Data Centre South
Unit 7, Gateway Park, Dartford DA1 9XB

Invoice number	**AEC-2026-107588**
Invoice date	**30 Sep 2026**
Account number	**4661 8146 25**
Supply number (MPAN)	**16 3636 8256 742**
Billing period	**31 Aug 2026 to 29 Sep 2026**

Total due

£13,617.85

Please pay by 14 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E17Z 83143	Car park and external lighting	813,527	829,920	16,393
E92Z 53937	Loading bay	557,958	580,355	22,397

Your charges

Charge	How it is worked out	Amount
Day units	27,929 kWh at 28.64p	£7,998.92
Night units	10,861 kWh at 17.12p	£1,859.46
Standing charge	30 days at 142p, 2 meters	£85.20
Availability charge	800 kVA at £1.38	£1,104.00
Climate Change Levy	38,791 kWh at 0.775p	£300.63

Total before VAT	£11,348.21
VAT at 20%	£2,269.64
Total due	**£13,617.85**

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Make cheques payable to Acme Electric Company Ltd, write your account number on the back and post to Acme Electric Company, PO Box 4410, Sheffield S98 1ZZ. Please allow five working days for the payment to reach your account.

Having trouble paying?

Talk to us before the due date. Our business support team can agree a payment plan in most cases, and getting in touch early helps you avoid late payment charges.

Remittance advice

Return this slip with your payment

Invoice number
AEC-2026-107588

Account number
4661 8146 25

Amount due
£13,617.85

Pay by
14 Oct 2026

Terms and conditions

Business electricity supply and related services. Version 14, effective 1 April 2026.

1. Definitions

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ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Contact Centre
Quayside House, Newcastle upon Tyne NE1 9XY

Invoice number	**AEC-2026-108680**
Invoice date	**29 Sep 2026**
Account number	**4012 1793 12**
Supply number (MPAN)	**14 7978 7616 730**
Billing period	**28 Aug 2026 to 24 Sep 2026**

Total due

£12,764.87

Please pay by 20 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E71Z 23100	Server hall A	161,315	180,739	19,424
E14Z 28526	Unit 4	428,075	440,858	12,783
E29Z 10081	Floor 5	191,436	197,546	6,110

Your charges

Charge	How it is worked out	Amount
Day units	27,589 kWh at 28.64p	£7,901.36
Night units	10,729 kWh at 17.12p	£1,836.79
Standing charge	28 days at 142p, 3 meters	£119.28
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	38,317 kWh at 0.775p	£296.96

Total before VAT	£10,637.39
VAT at 20%	£2,127.48
Total due	**£12,764.87**

How to pay

Direct Debit

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Account number
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20 Oct 2026

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Understanding your bill

A quick guide to the figures on your Acme business invoice.

1. Unit charges cover the electricity you used. Day and night units are priced separately on most business tariffs.

2. The standing charge is a fixed daily amount for keeping each meter connected and read.

3. The availability charge depends on the capacity, in kVA, that the network reserves for your site.

4. The Climate Change Levy is a government tax on energy used by businesses. We collect it on their behalf.

5. An E beside a reading means it was estimated. Send us a reading and we will correct your next bill.

6. VAT is charged at the standard rate unless you have given us a declaration for reduced-rate use.

Need a hand?

Call 0808 157 0142 or visit acme-electric.example/business/help

ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Warehouse 3
Dock Road North, Avonmouth, Bristol BS11 9ZB

Invoice number	**AEC-2026-107958**
Invoice date	**05 Oct 2026**
Account number	**4474 1388 33**
Supply number (MPAN)	**11 2189 7443 223**
Billing period	**28 Aug 2026 to 27 Sep 2026**

Total due

£5,252.99

Please pay by 04 Nov 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E81Z 98127	Loading bay	140,699	155,401	14,702

Your charges

Charge	How it is worked out	Amount
Day units	10,586 kWh at 28.64p	£3,031.75
Night units	4,117 kWh at 17.12p	£704.77
Standing charge	31 days at 142p, 1 meter	£44.02
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	14,702 kWh at 0.775p	£113.94

Total before VAT	£4,377.49
VAT at 20%	£875.50
Total due	**£5,252.99**

Daily consumption for each meter is shown on the following pages.

Meter E81Z 98127: Loading bay

Ecorp Warehouse 3 Billing period 28 Aug 2026 to 27 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Fri 28 Aug	377.9	147.0	39.4	524.9
Sat 29 Aug	168.5	65.5	25.9	234.1
Sun 30 Aug	165.2	64.3	22.9	229.5
Mon 31 Aug	450.3	175.1	49.9	625.5
Tue 01 Sep	356.2	138.5	43.2	494.8
Wed 02 Sep	446.2	173.5	62.6	619.7
Thu 03 Sep	462.9	180.0	56.1	643.0
Fri 04 Sep	451.2	175.5	63.7	626.7
Sat 05 Sep	195.8	76.1	28.4	271.9
Sun 06 Sep	191.5	74.5	23.3	266.0
Mon 07 Sep	391.5	152.2	51.3	543.7
Tue 08 Sep	364.5	141.7	44.0	506.2
Wed 09 Sep	465.7	181.1	53.9	646.8
Thu 10 Sep	427.6	166.3	51.2	593.9
Fri 11 Sep	390.8	152.0	55.1	542.8
Sat 12 Sep	199.4	77.6	25.2	277.0
Sun 13 Sep	173.6	67.5	24.0	241.2
Mon 14 Sep	443.5	172.5	53.3	616.0
Tue 15 Sep	400.6	155.8	40.4	556.3
Wed 16 Sep	383.4	149.1	49.9	532.4
Thu 17 Sep	364.5	141.7	43.6	506.2
Fri 18 Sep	423.9	164.9	43.5	588.8
Sat 19 Sep	170.1	66.2	17.2	236.3
Sun 20 Sep	210.8	82.0	21.3	292.8
Mon 21 Sep	474.2	184.4	59.7	658.6
Tue 22 Sep	382.5	148.8	49.5	531.3
Wed 23 Sep	452.5	176.0	55.9	628.5
Thu 24 Sep	459.1	178.5	46.5	637.6
Fri 25 Sep	405.9	157.8	60.1	563.7
Sat 26 Sep	174.6	67.9	24.4	242.4
Sun 27 Sep	161.1	62.6	24.0	223.7
Total for this meter				**14,702.4 kWh**

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Invoice number

Amount due

Account number

Pay by

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Powering business since 1954

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Research Labs
Building C, Science Quarter, Cambridge CB4 9ZA

Invoice number	**AEC-2026-106327**
Invoice date	**29 Sep 2026**
Account number	**4265 5791 33**
Supply number (MPAN)	**15 1072 5023 383**
Billing period	**30 Aug 2026 to 27 Sep 2026**

Total due
£1,037.28

Please pay by 20 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E24Z 58965	Roof plant	831,365	833,981	2,616

Your charges

Charge	How it is worked out	Amount
Day units	1,884 kWh at 28.64p	£539.53
Night units	733 kWh at 17.12p	£125.42
Standing charge	29 days at 142p, 1 meter	£41.18
Availability charge	100 kVA at £1.38	£138.00
Climate Change Levy	2,616 kWh at 0.775p	£20.28

Total before VAT	£864.40
VAT at 20%	£172.88
Total due	**£1,037.28**

Daily consumption for each meter is shown on the following pages.

Meter E24Z 58965: Roof plant

Meter 1 of 1

Ecorp Research Labs Billing period 30 Aug 2026 to 27 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Sun 30 Aug	37.3	14.5	5.6	51.8
Mon 31 Aug	85.5	33.2	11.8	118.7
Tue 01 Sep	72.1	28.0	8.3	100.1
Wed 02 Sep	84.4	32.8	8.5	117.2
Thu 03 Sep	73.7	28.7	9.7	102.3
Fri 04 Sep	88.3	34.4	11.5	122.7
Sat 05 Sep	32.4	12.6	4.6	44.9
Sun 06 Sep	36.7	14.3	3.7	51.0
Mon 07 Sep	66.9	26.0	7.6	92.9
Tue 08 Sep	78.0	30.3	8.5	108.3
Wed 09 Sep	67.9	26.4	8.2	94.3
Thu 10 Sep	79.7	31.0	11.4	110.6
Fri 11 Sep	73.0	28.4	8.1	101.3
Sat 12 Sep	37.2	14.5	4.3	51.7
Sun 13 Sep	33.0	12.8	3.8	45.8
Mon 14 Sep	79.9	31.1	10.5	111.0
Tue 15 Sep	66.6	25.9	7.1	92.5
Wed 16 Sep	87.3	34.0	12.5	121.3
Thu 17 Sep	78.1	30.4	8.6	108.5
Fri 18 Sep	80.7	31.4	11.3	112.1
Sat 19 Sep	31.0	12.0	3.7	43.0
Sun 20 Sep	37.6	14.6	5.1	52.2
Mon 21 Sep	76.6	29.8	10.0	106.4
Tue 22 Sep	72.3	28.1	7.9	100.5
Wed 23 Sep	83.8	32.6	8.9	116.3
Thu 24 Sep	87.7	34.1	11.0	121.9
Fri 25 Sep	81.4	31.6	10.6	113.0
Sat 26 Sep	39.3	15.3	5.1	54.6
Sun 27 Sep	35.6	13.8	3.7	49.4
Total for this meter				**2,616.4 kWh**

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Retail Park, Units 1-6
Ring Road East, Leeds LS9 9WX

Invoice number	**AEC-2026-105633**
Invoice date	**04 Oct 2026**
Account number	**4562 7378 75**
Supply number (MPAN)	**22 7640 9632 823**
Billing period	**01 Sep 2026 to 30 Sep 2026**

Total due

£9,699.45

Please pay by 03 Nov 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E33Z 44243	Plant room	600,631	605,187	4,556
E54Z 93687	Floor 5	574,137	595,904	21,767

Your charges

Charge	How it is worked out	Amount
Day units	18,952 kWh at 28.64p	£5,427.89
Night units	7,370 kWh at 17.12p	£1,261.79
Standing charge	30 days at 142p, 2 meters	£85.20
Availability charge	800 kVA at £1.38	£1,104.00
Climate Change Levy	26,322 kWh at 0.775p	£204.00

Total before VAT	£8,082.88
VAT at 20%	£1,616.58
Total due	**£9,699.45**

Daily consumption for each meter is shown on the following pages.

Meter E33Z 44243: Plant room

Meter 1 of 2

Ecorp Retail Park, Units 1-6 Billing period 01 Sep 2026 to 30 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Tue 01 Sep	111.6	43.4	12.9	155.0
Wed 02 Sep	138.9	54.0	17.6	192.9
Thu 03 Sep	139.9	54.4	14.0	194.3
Fri 04 Sep	126.0	49.0	13.3	175.0
Sat 05 Sep	58.5	22.7	6.5	81.2
Sun 06 Sep	64.0	24.9	6.9	88.9
Mon 07 Sep	125.7	48.9	13.9	174.5
Tue 08 Sep	121.1	47.1	18.5	168.2
Wed 09 Sep	122.6	47.7	14.5	170.2
Thu 10 Sep	134.6	52.4	13.8	187.0
Fri 11 Sep	123.3	48.0	18.4	171.3
Sat 12 Sep	57.6	22.4	8.4	80.0
Sun 13 Sep	57.8	22.5	8.7	80.3
Mon 14 Sep	145.9	56.7	18.4	202.7
Tue 15 Sep	134.2	52.2	18.3	186.4
Wed 16 Sep	115.5	44.9	12.4	160.4
Thu 17 Sep	114.4	44.5	11.8	158.9
Fri 18 Sep	129.5	50.3	16.8	179.8
Sat 19 Sep	59.5	23.1	9.0	82.6
Sun 20 Sep	60.3	23.5	7.8	83.8
Mon 21 Sep	118.7	46.2	13.7	164.8
Tue 22 Sep	130.0	50.6	14.5	180.6
Wed 23 Sep	146.8	57.1	22.6	203.9
Thu 24 Sep	118.1	45.9	13.2	164.0
Fri 25 Sep	141.6	55.1	14.6	196.7
Sat 26 Sep	64.4	25.0	8.3	89.4
Sun 27 Sep	59.0	23.0	6.5	82.0
Mon 28 Sep	115.1	44.7	11.5	159.8
Tue 29 Sep	121.8	47.4	16.1	169.2
Wed 30 Sep	123.9	48.2	13.3	172.0
Total for this meter				**4,555.7 kWh**

Meter E54Z 93687: Floor 5

Ecorp Retail Park, Units 1-6 · Billing period 01 Sep 2026 to 30 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Tue 01 Sep	628.3	244.3	69.6	872.6
Wed 02 Sep	644.9	260.8	82.1	895.7
Thu 03 Sep	655.5	254.9	91.9	910.4
Fri 04 Sep	582.2	226.4	83.2	808.6
Sat 05 Sep	264.8	103.0	32.7	367.7
Sun 06 Sep	284.1	110.5	36.3	394.6
Mon 07 Sep	539.4	209.8	54.6	749.2
Tue 08 Sep	683.3	265.7	70.8	949.0
Wed 09 Sep	584.7	227.4	79.2	812.1
Thu 10 Sep	585.9	227.9	60.5	813.8
Fri 11 Sep	673.3	261.8	87.5	935.2
Sat 12 Sep	282.2	109.8	32.0	392.0
Sun 13 Sep	274.0	106.6	29.2	380.6
Mon 14 Sep	655.5	254.9	67.9	910.4
Tue 15 Sep	574.6	223.5	60.4	798.0
Wed 16 Sep	655.7	255.0	66.8	910.7
Thu 17 Sep	658.8	256.2	91.4	915.0
Fri 18 Sep	553.9	215.4	60.0	769.2
Sat 19 Sep	244.3	95.0	28.6	339.3
Sun 20 Sep	242.8	94.4	30.5	337.2
Mon 21 Sep	622.5	242.1	76.6	864.5
Tue 22 Sep	591.7	230.1	63.5	821.8
Wed 23 Sep	615.4	239.3	78.8	854.7
Thu 24 Sep	554.4	215.6	62.1	770.1
Fri 25 Sep	618.8	240.6	76.0	859.4
Sat 26 Sep	299.3	116.4	42.5	415.7
Sun 27 Sep	262.0	101.9	29.4	363.9
Mon 28 Sep	512.4	199.3	52.5	711.7
Tue 29 Sep	657.1	255.5	84.9	912.6
Wed 30 Sep	670.3	260.7	80.8	931.0
Total for this meter				**21,766.7 kWh**

How to pay

Direct Debit

The easiest way to pay. We collect the amount due on or after the due date shown on your invoice, and tell you in advance if the amount changes. To set up or change a Direct Debit, call 0808 157 0142 or use your online account.

Bank transfer

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Make cheques payable to Acme Electric Company Ltd, write your account number on the back and post to Acme Electric Company, PO Box 4410, Sheffield S98 1ZZ. Please allow five working days for the payment to reach your account.

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Remittance advice

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Amount due

Account number

Pay by

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ACME INSIGHT

See where every kilowatt-hour goes.

- Sub-metering and dashboards for every floor and tenant
- Automatic alerts when a site drifts from its normal pattern
- Monthly reports ready for your ESG disclosures
- No up-front hardware cost on 36-month plans

Three months free when you add Insight before 31 December

Call 0808 157 0177 and quote INSIGHT26

Offer open to Acme business customers. Subject to survey and credit approval.

Acme Electric Company Ltd. This is a marketing communication.

Ten-minute energy checks

Simple checks that cut waste in commercial buildings.

1. Walk the building after hours. Lighting, screens and ventilation left running are easy savings.
2. Check time clocks after every clock change and bank holiday. They drift more often than you think.
3. Set heating and cooling so that they never run against each other. A 2 degree dead band is usually enough.
4. Look at your half-hourly data for the overnight baseload. It is a good measure of what never switches off.
5. Fix compressed air leaks. A single 3mm leak can cost more than a thousand pounds a year.
6. Ask us for a free load profile review if your maximum demand is close to your agreed capacity.

Need a hand?

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Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Research Labs
Building C, Science Quarter, Cambridge CB4 9ZA

Invoice number	**AEC-2026-107261**
Invoice date	**29 Sep 2026**
Account number	**4265 5791 33**
Supply number (MPAN)	**15 1072 5023 383**
Billing period	**28 Aug 2026 to 25 Sep 2026**

Total due

£1,737.80

Please pay by 13 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E83Z 55491	Floor 3	562,374	565,902	3,528

Your charges

Charge	How it is worked out	Amount
Day units	2,540 kWh at 28.64p	£727.52
Night units	988 kWh at 17.12p	£169.12
Standing charge	29 days at 142p, 1 meter	£41.18
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	3,528 kWh at 0.775p	£27.34

Total before VAT	£1,448.16
VAT at 20%	£289.63
Total due	**£1,737.80**

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Pay by
13 Oct 2026

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ACME ELECTRIC COMPANY

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Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp House Manchester
40 Canal Street West, Manchester M1 9WQ

Invoice number	**AEC-2026-106121**
Invoice date	**04 Oct 2026**
Account number	**4820 8006 70**
Supply number (MPAN)	**22 4751 8118 962**
Billing period	**31 Aug 2026 to 30 Sep 2026**

Total due

£6,251.63

Please pay by 25 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E59Z 15455	Floor 2	796,852	815,522	18,670

Your charges

Charge	How it is worked out	Amount
Day units	13,443 kWh at 28.64p	£3,849.99
Night units	5,228 kWh at 17.12p	£894.98
Standing charge	31 days at 142p, 1 meter	£44.02
Availability charge	200 kVA at £1.38	£276.00
Climate Change Levy	18,670 kWh at 0.775p	£144.70

Total before VAT	£5,209.69
VAT at 20%	£1,041.94
Total due	**£6,251.63**

Daily consumption for each meter is shown on the following pages.

Meter E59Z 15455: Floor 2

Meter 1 of 1

Ecorp House Manchester Billing period 31 Aug 2026 to 30 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Mon 31 Aug	504.6	196.2	59.2	700.8
Tue 01 Sep	495.6	192.7	76.3	688.3
Wed 02 Sep	560.4	217.9	61.6	778.3
Thu 03 Sep	557.9	217.0	63.2	774.9
Fri 04 Sep	549.9	213.8	55.4	763.7
Sat 05 Sep	208.7	81.2	26.6	289.9
Sun 06 Sep	192.6	74.9	21.8	267.5
Mon 07 Sep	495.8	192.8	67.1	688.6
Tue 08 Sep	493.3	191.8	68.7	685.1
Wed 09 Sep	506.3	196.9	71.3	703.2
Thu 10 Sep	451.8	175.7	57.8	627.5
Fri 11 Sep	499.5	194.2	52.7	693.7
Sat 12 Sep	205.9	80.1	24.1	286.0
Sun 13 Sep	227.1	88.3	24.1	315.4
Mon 14 Sep	551.5	214.5	81.4	766.0
Tue 15 Sep	494.3	192.2	53.3	686.6
Wed 16 Sep	460.1	178.9	49.4	639.1
Thu 17 Sep	557.4	216.8	60.6	774.2
Fri 18 Sep	533.6	207.5	57.7	741.0
Sat 19 Sep	249.8	97.1	27.9	347.0
Sun 20 Sep	251.3	97.7	28.4	349.1
Mon 21 Sep	457.9	178.1	47.8	635.9
Tue 22 Sep	482.4	187.6	58.3	670.0
Wed 23 Sep	467.5	181.8	54.2	649.3
Thu 24 Sep	548.5	213.3	71.3	761.8
Fri 25 Sep	542.7	211.0	55.8	753.7
Sat 26 Sep	200.6	78.0	22.5	278.6
Sun 27 Sep	208.8	81.2	22.0	290.0
Mon 28 Sep	493.2	191.8	57.9	685.0
Tue 29 Sep	554.6	215.7	56.2	770.3
Wed 30 Sep	439.3	170.8	59.5	610.2
Total for this meter				**18,670.4 kWh**

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Understanding your bill

A quick guide to the figures on your Acme business invoice.

1. Unit charges cover the electricity you used. Day and night units are priced separately on most business tariffs.

2. The standing charge is a fixed daily amount for keeping each meter connected and read.

3. The availability charge depends on the capacity, in kVA, that the network reserves for your site.

4. The Climate Change Levy is a government tax on energy used by businesses. We collect it on their behalf.

5. An E beside a reading means it was estimated. Send us a reading and we will correct your next bill.

6. VAT is charged at the standard rate unless you have given us a declaration for reduced-rate use.

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business@acme-electric.example
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ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Tower
1 Meridian Square, London E14 9ZT

Invoice number	**AEC-2026-104580**
Invoice date	**29 Sep 2026**
Account number	**4340 6933 94**
Supply number (MPAN)	**10 7287 5433 843**
Billing period	**01 Sep 2026 to 29 Sep 2026**

Total due

£2,873.04

Please pay by 20 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E25Z 67731	Car park and external lighting	373,429	378,198	4,769

Your charges

Charge	How it is worked out	Amount
Day units	3,434 kWh at 28.64p	£983.44
Night units	1,335 kWh at 17.12p	£228.62
Standing charge	29 days at 142p, 1 meter	£41.18
Availability charge	800 kVA at £1.38	£1,104.00
Climate Change Levy	4,769 kWh at 0.775p	£36.96

Total before VAT	£2,394.20
VAT at 20%	£478.84
Total due	**£2,873.04**

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ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Data Centre South
Unit 7, Gateway Park, Dartford DA1 9XB

Invoice number	**AEC-2026-104078**
Invoice date	**30 Sep 2026**
Account number	**4661 8146 25**
Supply number (MPAN)	**16 3636 8256 742**
Billing period	**28 Aug 2026 to 24 Sep 2026**

Total due

£12,623.79

Please pay by 14 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E37Z 80687	Roof plant	433,248	453,230	19,982
E31Z 50769	Floor 5	682,106	688,937	6,831
E38Z 69863	Plant room	876,321	887,377	11,056

Your charges

Charge	How it is worked out	Amount
Day units	27,265 kWh at 28.64p	£7,808.80
Night units	10,603 kWh at 17.12p	£1,815.27
Standing charge	28 days at 142p, 3 meters	£119.28
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	37,869 kWh at 0.775p	£293.48

Total before VAT	£10,519.82
VAT at 20%	£2,103.96
Total due	**£12,623.79**

How to pay

Direct Debit

The easiest way to pay. We collect the amount due on or after the due date shown on your invoice, and tell you in advance if the amount changes. To set up or change a Direct Debit, call 0808 157 0142 or use your online account.

Bank transfer

Pay by BACS, CHAPS or Faster Payments to Acme Electric Company Ltd, sort code 00-12-34, account number 00123456. Use your invoice number as the payment reference so that we can match the payment to your account.

Online or by phone

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Remittance advice

Return this slip with your payment

Invoice number

Amount due

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ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Contact Centre
Quayside House, Newcastle upon Tyne NE1 9XY

Invoice number	**AEC-2026-108929**
Invoice date	**02 Oct 2026**
Account number	**4012 1793 12**
Supply number (MPAN)	**14 7978 7616 730**
Billing period	**30 Aug 2026 to 28 Sep 2026**

Total due

£3,610.31

Please pay by 16 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E78Z 88218	Floor 5	341,982	352,253	10,271

Your charges

Charge	How it is worked out	Amount
Day units	7,395 kWh at 28.64p	£2,118.03
Night units	2,876 kWh at 17.12p	£492.37
Standing charge	30 days at 142p, 1 meter	£42.60
Availability charge	200 kVA at £1.38	£276.00
Climate Change Levy	10,271 kWh at 0.775p	£79.60

Total before VAT	£3,008.59
VAT at 20%	£601.72
Total due	**£3,610.31**

How to pay

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Invoice number
AEC-2026-108929

Account number
4012 1793 12

Amount due
£3,610.31

Pay by
16 Oct 2026

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Understanding your bill

A quick guide to the figures on your Acme business invoice.

1. Unit charges cover the electricity you used. Day and night units are priced separately on most business tariffs.

2. The standing charge is a fixed daily amount for keeping each meter connected and read.

3. The availability charge depends on the capacity, in kVA, that the network reserves for your site.

4. The Climate Change Levy is a government tax on energy used by businesses. We collect it on their behalf.

5. An E beside a reading means it was estimated. Send us a reading and we will correct your next bill.

6. VAT is charged at the standard rate unless you have given us a declaration for reduced-rate use.

Need a hand?

Call 0808 157 0142 or visit acme-electric.example/business/help

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ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Contact Centre
Quayside House, Newcastle upon Tyne NE1 9XY

Invoice number	**AEC-2026-104008**
Invoice date	**03 Oct 2026**
Account number	**4012 1793 12**
Supply number (MPAN)	**14 7978 7616 730**
Billing period	**30 Aug 2026 to 28 Sep 2026**

Total due

£5,960.56

Please pay by 24 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E20Z 61678	Floor 2	197,574	201,777	4,203
E47Z 84159	Kitchen and canteen	750,360	762,163	11,803

Your charges

Charge	How it is worked out	Amount
Day units	11,524 kWh at 28.64p	£3,300.61
Night units	4,482 kWh at 17.12p	£767.27
Standing charge	30 days at 142p, 2 meters	£85.20
Availability charge	500 kVA at £1.38	£690.00
Climate Change Levy	16,006 kWh at 0.775p	£124.05

Total before VAT	£4,967.13
VAT at 20%	£993.43
Total due	**£5,960.56**

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Changes to your prices from 1 January 2027

Dear customer,

The cost of buying energy and of using the electricity networks has changed, so we are changing some of our business prices. The table shows the current rate and the new rate for each charge. If your contract fixes your prices, your rates stay the same until the fixed period ends.

Charge	Now	From 1 Jan 2027	Change
Business Fixed 12: day unit (p/kWh)	28.64	30.75	+7.4%
Business Fixed 12: night unit (p/kWh)	17.12	18.89	+10.3%
Business Flex: day unit (p/kWh)	30.10	33.21	+10.3%
Business Flex: night unit (p/kWh)	18.45	20.16	+9.3%
Half-Hourly Pass-Through: energy (p/kWh)	24.90	26.09	+4.8%
Standing charge, per meter (p/day)	142.00	153.15	+7.9%
Availability charge (£/kVA/month)	1.38	1.50	+8.7%

What you can do

You do not need to do anything for your supply to continue. If you would like to fix your prices, move to a different tariff or talk through what the change means for your sites, call your account manager or our business team on 0808 157 0142. You can end a variable contract without charge by giving 30 days' notice.

All prices exclude VAT and the Climate Change Levy.

ACME ELECTRIC COMPANY

Powering business since 1954

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Warehouse 3
Dock Road North, Avonmouth, Bristol BS11 9ZB

Invoice number	**AEC-2026-104434**
Invoice date	**02 Oct 2026**
Account number	**4474 1388 33**
Supply number (MPAN)	**11 2189 7443 223**
Billing period	**28 Aug 2026 to 24 Sep 2026**

Total due

£3,200.21

Please pay by 23 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E75Z 13777	Floor 5	108,041	116,228	8,187

Your charges

Charge	How it is worked out	Amount
Day units	5,895 kWh at 28.64p	£1,688.19
Night units	2,292 kWh at 17.12p	£392.44
Standing charge	28 days at 142p, 1 meter	£39.76
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	8,187 kWh at 0.775p	£63.45

Total before VAT	£2,666.84
VAT at 20%	£533.37
Total due	**£3,200.21**

Daily consumption for each meter is shown on the following pages.

Meter E75Z 13777: Floor 5

Meter 1 of 1

Ecorp Warehouse 3 Billing period 28 Aug 2026 to 24 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Fri 28 Aug	250.8	97.5	31.1	348.3
Sat 29 Aug	105.4	41.0	10.7	146.4
Sun 30 Aug	111.7	43.4	12.0	155.2
Mon 31 Aug	257.0	99.9	28.6	356.9
Tue 01 Sep	233.1	90.6	28.2	323.7
Wed 02 Sep	268.6	104.4	27.5	373.0
Thu 03 Sep	272.0	105.8	31.7	377.7
Fri 04 Sep	264.8	103.0	36.9	367.7
Sat 05 Sep	99.5	38.7	11.1	138.2
Sun 06 Sep	121.3	47.2	13.2	168.4
Mon 07 Sep	234.2	91.1	36.1	325.3
Tue 08 Sep	259.0	100.7	30.2	359.7
Wed 09 Sep	243.7	94.8	24.3	338.5
Thu 10 Sep	257.2	100.0	31.3	357.2
Fri 11 Sep	245.3	95.4	25.0	340.6
Sat 12 Sep	131.0	51.0	19.8	182.0
Sun 13 Sep	112.3	43.7	14.5	155.9
Mon 14 Sep	226.4	88.0	24.3	314.4
Tue 15 Sep	292.4	113.7	39.5	406.1
Wed 16 Sep	231.0	89.8	26.8	320.8
Thu 17 Sep	259.4	100.9	38.5	360.2
Fri 18 Sep	247.9	96.4	28.5	344.3
Sat 19 Sep	104.3	40.6	12.9	144.9
Sun 20 Sep	127.4	49.6	14.0	177.0
Mon 21 Sep	221.8	86.3	24.9	308.1
Tue 22 Sep	252.8	98.3	27.6	351.1
Wed 23 Sep	226.8	88.2	27.9	315.0
Thu 24 Sep	237.8	92.5	27.8	330.3
Total for this meter				**8,186.8 kWh**

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PO Box 4410, Sheffield S98 1ZZ

MAINTENANCE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Warehouse 3
Dock Road North, Avonmouth, Bristol BS11 9ZB

Invoice number	**AEC-2026-107348**
Invoice date	**05 Oct 2026**
Account number	**4474 1388 33**
Job reference	**JOB-552775**
Date of visit	**21 Sep 2026**

Total due

£20,547.53

Please pay by 26 Oct 2026

Work carried out

Reactive call-out following a reported loss of supply to part of the site.

Description	Qty	Unit	Unit price	Amount
LED luminaire replacement, floor 5	11	each	£75.34	£828.74
Transformer oil sample and analysis	8	sample	£246.84	£1,974.72
Replace metering CT	2	each	£152.09	£304.18
Labour, electrician grade A, roof plant	11	hour	£72.10	£793.10
LED luminaire replacement, floor 3	7	each	£87.06	£609.42
RCD trip test, loading bay	4	device	£7.81	£31.24
Power factor correction capacitor, reception and atrium	11	each	£406.69	£4,473.59
UPS battery string replacement	11	string	£721.23	£7,933.53
Waste disposal and recycling charge	3	job	£58.14	£174.42

Total before VAT	£17,122.94
VAT at 20%	£3,424.59
Total due	**£20,547.53**

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Bank transfer

Pay by BACS, CHAPS or Faster Payments to Acme Electric Company Ltd, sort code 00-12-34, account number 00123456. Use your invoice number as the payment reference so that we can match the payment to your account.

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Invoice number

Amount due

Account number

Pay by

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- Free desktop survey of every roof on your account
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- Typical payback of five to seven years for warehouses
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Offer open to Acme business customers. Subject to survey and credit approval.

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

SERVICE CHANGE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Data Centre South
Unit 7, Gateway Park, Dartford DA1 9XB

Invoice number	**AEC-2026-106092**
Invoice date	**04 Oct 2026**
Account number	**4661 8146 25**
Change reference	**CHG-232188**
Effective date	**24 Sep 2026**

Total due

£14,639.76

Please pay by 25 Oct 2026

Changes made

Works to alter the supply capacity at this site, as quoted.

Description	Qty	Unit	Unit price	Amount
Meter exchange: three-phase smart meter, floor 2	8	meter	£249.96	£1,999.68
Change of tenancy processing, floor 3	11	account	£46.35	£509.85
New connection: site survey, kitchen and canteen	9	survey	£336.71	£3,030.39
Export meter and G99 commissioning	8	site	£644.43	£5,155.44
Meter exchange: three-phase smart meter	6	meter	£250.74	£1,504.44

Total before VAT	£12,199.80
VAT at 20%	£2,439.96
Total due	**£14,639.76**

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Distribution Hub
Plot 12, Magna Way, Lutterworth LE17 9YD

Invoice number	**AEC-2026-107610**
Invoice date	**05 Oct 2026**
Account number	**4712 3755 11**
Supply number (MPAN)	**10 8615 3299 364**
Billing period	**29 Aug 2026 to 27 Sep 2026**

Total due

£2,779.69

Please pay by 04 Nov 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E12Z 68567	Plant room	446,565	451,202	4,637
E32Z 76998	Unit 4	890,113	893,469	3,356

Your charges

Charge	How it is worked out	Amount
Day units	5,755 kWh at 28.64p	£1,648.13
Night units	2,238 kWh at 17.12p	£383.13
Standing charge	30 days at 142p, 2 meters	£85.20
Availability charge	100 kVA at £1.38	£138.00
Climate Change Levy	7,993 kWh at 0.775p	£61.94

Total before VAT	£2,316.41
VAT at 20%	£463.28
Total due	**£2,779.69**

Daily consumption for each meter is shown on the following pages.

Meter E12Z 68567: Plant room

Meter 1 of 2

Ecorp Distribution Hub Billing period 29 Aug 2026 to 27 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Sat 29 Aug	54.4	21.2	6.0	75.6
Sun 30 Aug	68.6	26.7	9.5	95.3
Mon 31 Aug	141.5	55.0	15.8	196.5
Tue 01 Sep	137.8	53.6	14.7	191.3
Wed 02 Sep	148.9	57.9	20.9	206.8
Thu 03 Sep	123.4	48.0	17.5	171.4
Fri 04 Sep	144.3	56.1	14.5	200.4
Sat 05 Sep	67.3	26.2	6.9	93.4
Sun 06 Sep	59.8	23.3	7.9	83.1
Mon 07 Sep	147.2	57.2	16.5	204.5
Tue 08 Sep	120.6	46.9	18.5	167.5
Wed 09 Sep	151.2	58.8	21.2	209.9
Thu 10 Sep	148.6	57.8	22.2	206.4
Fri 11 Sep	115.0	44.7	16.4	159.7
Sat 12 Sep	64.5	25.1	7.5	89.6
Sun 13 Sep	59.5	23.2	6.0	82.7
Mon 14 Sep	130.8	50.9	15.2	181.7
Tue 15 Sep	119.7	46.5	14.5	166.2
Wed 16 Sep	140.0	54.4	20.3	194.4
Thu 17 Sep	151.2	58.8	22.4	210.0
Fri 18 Sep	150.2	58.4	16.2	208.6
Sat 19 Sep	58.3	22.7	7.3	81.0
Sun 20 Sep	55.3	21.5	8.2	76.8
Mon 21 Sep	121.7	47.3	15.5	169.0
Tue 22 Sep	123.4	48.0	14.8	171.4
Wed 23 Sep	146.0	56.8	18.1	202.7
Thu 24 Sep	119.6	46.5	16.2	166.1
Fri 25 Sep	151.7	59.0	18.9	210.8
Sat 26 Sep	66.8	26.0	7.5	92.8
Sun 27 Sep	51.0	19.8	7.1	70.9
Total for this meter				**4,636.6 kWh**

Meter E32Z 76998: Unit 4

Ecorp Distribution Hub Billing period 29 Aug 2026 to 27 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Sat 29 Aug	46.4	18.1	6.5	64.5
Sun 30 Aug	47.7	18.6	5.9	66.3
Mon 31 Aug	104.9	40.8	13.2	145.7
Tue 01 Sep	103.0	40.1	10.8	143.1
Wed 02 Sep	96.4	37.5	13.2	133.9
Thu 03 Sep	95.0	36.9	9.6	131.9
Fri 04 Sep	97.9	38.1	10.8	136.0
Sat 05 Sep	41.1	16.0	4.7	57.1
Sun 06 Sep	43.8	17.0	5.5	60.9
Mon 07 Sep	101.3	39.4	11.7	140.7
Tue 08 Sep	103.3	40.2	10.7	143.5
Wed 09 Sep	91.2	35.5	13.0	126.7
Thu 10 Sep	95.2	37.0	12.7	132.3
Fri 11 Sep	102.3	39.8	15.0	142.2
Sat 12 Sep	44.9	17.5	6.4	62.4
Sun 13 Sep	41.3	16.1	4.1	57.4
Mon 14 Sep	109.3	42.5	16.4	151.8
Tue 15 Sep	92.5	36.0	9.8	128.4
Wed 16 Sep	90.7	35.3	13.7	126.0
Thu 17 Sep	88.3	34.3	12.5	122.7
Fri 18 Sep	96.0	37.4	10.5	133.4
Sat 19 Sep	48.0	18.7	4.8	66.7
Sun 20 Sep	46.0	17.9	6.2	63.9
Mon 21 Sep	99.3	38.6	10.3	137.9
Tue 22 Sep	104.2	40.5	13.5	144.7
Wed 23 Sep	101.0	39.3	11.9	140.3
Thu 24 Sep	93.2	36.2	13.1	129.4
Fri 25 Sep	103.2	40.1	10.7	143.3
Sat 26 Sep	49.5	19.2	6.1	68.7
Sun 27 Sep	39.0	15.2	4.1	54.2

Total for this meter **3,356.0 kWh**

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Contact Centre
Quayside House, Newcastle upon Tyne NE1 9XY

Invoice number	**AEC-2026-108357**
Invoice date	**04 Oct 2026**
Account number	**4012 1793 12**
Supply number (MPAN)	**14 7978 7616 730**
Billing period	**29 Aug 2026 to 26 Sep 2026**

Total due

£4,103.14

Please pay by 03 Nov 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E24Z 15849	Plant room	312,551	324,396	11,845

Your charges

Charge	How it is worked out	Amount
Day units	8,528 kWh at 28.64p	£2,442.51
Night units	3,317 kWh at 17.12p	£567.80
Standing charge	29 days at 142p, 1 meter	£41.18
Availability charge	200 kVA at £1.38	£276.00
Climate Change Levy	11,845 kWh at 0.775p	£91.80

Total before VAT	£3,419.28
VAT at 20%	£683.86
Total due	**£4,103.14**

Daily consumption for each meter is shown on the following pages.

Meter E24Z 15849: Plant room

Meter 1 of 1

Ecorp Contact Centre Billing period 29 Aug 2026 to 26 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Sat 29 Aug	160.4	62.4	23.7	222.8
Sun 30 Aug	143.9	56.0	17.1	199.8
Mon 31 Aug	408.4	158.8	43.3	567.2
Tue 01 Sep	372.5	144.9	46.6	517.4
Wed 02 Sep	321.9	125.2	41.7	447.0
Thu 03 Sep	398.8	155.1	52.7	553.9
Fri 04 Sep	406.0	157.9	52.2	563.9
Sat 05 Sep	175.4	68.2	17.5	243.6
Sun 06 Sep	171.7	66.8	23.4	238.4
Mon 07 Sep	312.8	121.6	39.7	434.5
Tue 08 Sep	343.7	133.6	39.2	477.3
Wed 09 Sep	320.0	124.4	46.3	444.4
Thu 10 Sep	318.4	123.8	48.3	442.2
Fri 11 Sep	337.7	131.3	34.1	469.0
Sat 12 Sep	178.0	69.2	20.2	247.3
Sun 13 Sep	144.7	56.3	15.8	201.0
Mon 14 Sep	313.2	121.8	35.3	435.0
Tue 15 Sep	403.5	156.9	40.2	560.4
Wed 16 Sep	316.2	123.0	32.0	439.2
Thu 17 Sep	395.8	153.9	40.7	549.7
Fri 18 Sep	367.2	142.8	40.9	510.0
Sat 19 Sep	163.9	63.7	17.0	227.6
Sun 20 Sep	159.8	62.1	16.3	222.0
Mon 21 Sep	387.7	150.8	54.8	538.5
Tue 22 Sep	390.7	151.9	43.7	542.6
Wed 23 Sep	317.6	123.5	44.4	441.1
Thu 24 Sep	328.8	127.9	36.2	456.7
Fri 25 Sep	325.4	126.5	49.1	451.9
Sat 26 Sep	144.5	56.2	14.6	200.7
Total for this meter				**11,844.9 kWh**

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PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Data Centre South
Unit 7, Gateway Park, Dartford DA1 9XB

Invoice number	**AEC-2026-104654**
Invoice date	**05 Oct 2026**
Account number	**4661 8146 25**
Supply number (MPAN)	**16 3636 8256 742**
Billing period	**30 Aug 2026 to 28 Sep 2026**

Total due

£5,669.83

Please pay by 19 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E10Z 78105	Loading bay	883,414	899,448	16,034

Your charges

Charge	How it is worked out	Amount
Day units	11,545 kWh at 28.64p	£3,306.38
Night units	4,490 kWh at 17.12p	£768.61
Standing charge	30 days at 142p, 1 meter	£42.60
Availability charge	350 kVA at £1.38	£483.00
Climate Change Levy	16,034 kWh at 0.775p	£124.26

Total before VAT	£4,724.86
VAT at 20%	£944.97
Total due	**£5,669.83**

How to pay

Direct Debit

The easiest way to pay. We collect the amount due on or after the due date shown on your invoice, and tell you in advance if the amount changes. To set up or change a Direct Debit, call 0808 157 0142 or use your online account.

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Turn your roof into a power station.

- Free desktop survey of every roof on your account
- Fixed export rate for surplus power, guaranteed for three years
- Typical payback of five to seven years for warehouses
- Installed and maintained by Acme engineers

0% finance over five years on systems above 50 kWp

Call 0808 157 0177 and quote SOLAR26

Offer open to Acme business customers. Subject to survey and credit approval.

Acme Electric Company Ltd. This is a marketing communication.

ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

MAINTENANCE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Retail Park, Units 1-6
Ring Road East, Leeds LS9 9WX

Invoice number	**AEC-2026-105904**
Invoice date	**03 Oct 2026**
Account number	**4562 7378 75**
Job reference	**JOB-566841**
Date of visit	**27 Sep 2026**

Total due

£42,654.28

Please pay by 17 Oct 2026

Work carried out

Planned preventative maintenance visit under your Acme Care contract.

Description	Qty	Unit	Unit price	Amount
Labour, electrician grade A, loading bay	7	hour	£59.32	£415.24
Fixed wire testing (EICR), kitchen and canteen	8	circuit	£14.16	£113.28
Thermal imaging survey of distribution board, plant room	8	board	£172.59	£1,380.72
UPS battery string replacement	8	string	£931.57	£7,452.56
Access equipment hire, car park and external lighting	1	day	£123.33	£123.33
Power factor correction capacitor	4	each	£350.32	£1,401.28
Generator changeover test, main incomer	9	test	£342.82	£3,085.38
Earth bonding inspection	11	point	£17.34	£190.74
Access equipment hire, floor 5	4	day	£169.56	£678.24
			Carried forward	£14,840.77

JOB-566841 Ecorp Retail Park, Units 1-6

Description	Qty	Unit	Unit price	Amount
Fixed wire testing (EICR)	9	circuit	£9.98	£89.82
Fixed wire testing (EICR)	7	circuit	£9.14	£63.98
Access equipment hire, server hall a	2	day	£148.83	£297.66
UPS battery string replacement, roof plant	12	string	£690.29	£8,283.48
Out-of-hours attendance uplift	6	hour	£43.79	£262.74
Cable tray and containment repair	11	metre	£26.74	£294.14
Waste disposal and recycling charge, plant room	9	job	£36.02	£324.18
Transformer oil sample and analysis, floor 2	3	sample	£275.70	£827.10
Fixed wire testing (EICR), reception and atrium	11	circuit	£10.63	£116.93
Switchgear clean and service, kitchen and canteen	3	panel	£206.00	£618.00
Access equipment hire	12	day	£173.38	£2,080.56
Transformer oil sample and analysis	10	sample	£265.35	£2,653.50
Transformer oil sample and analysis, plant room	6	sample	£268.65	£1,611.90
Switchgear clean and service, plant room	5	panel	£289.38	£1,446.90
Replace MCCB 250A	2	each	£516.87	£1,033.74
LED luminaire replacement, floor 2	9	each	£54.81	£493.29
Fixed wire testing (EICR)	12	circuit	£9.88	£118.56
Waste disposal and recycling charge, unit 4	2	job	£43.99	£87.98

Total before VAT	£35,545.23
VAT at 20%	£7,109.05
Total due	**£42,654.28**

Job reference	**JOB-566841**
Site	**Ecorp Retail Park, Units 1-6**
Engineer	**R. Okafor**
Date of visit	**27 Sep 2026**
On site	**08:15 to 13:40**

Planned preventative maintenance visit under your Acme Care contract. All work was carried out to BS 7671 and the site was left safe and energised. Items marked advisory do not need immediate action but should be planned for the next visit.

Check	Result
Main switchgear visual inspection	Pass
UPS battery condition	Fail, rectified
Generator auto-start	Pass
Earth fault loop impedance	Pass
Emergency lighting duration	Pass
RCD operation	Fail, rectified
Cable containment and supports	Advisory
Distribution board labelling	Pass
Metering cabinet seals	Fail, rectified
Surge protection devices	Advisory

Engineer: R. Okafor

Accepted for Ecorp Group

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Getting more from your smart meter

Your half-hourly data is free to use. Here is how.

1. *Log in at acme-electric.example/business to download consumption for every meter on your account.

2. Set an alert for unusual overnight or weekend use and we will email the site contact the next morning.

3. Compare sites of a similar size to spot the ones that use more than they should.

4. Share read-only access with your energy consultant or landlord without sharing your login.

5. Use the maximum demand report to check that you are not paying for capacity you never use.

6. If a meter stops sending data, tell us. Estimated bills are rarely in your favour.

Need a hand?

Call 0808 157 0142 or visit acme-electric.example/business/help

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Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

SERVICE CHANGE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Retail Park, Units 1-6
Ring Road East, Leeds LS9 9WX

Invoice number	**AEC-2026-106370**
Invoice date	**05 Oct 2026**
Account number	**4562 7378 75**
Change reference	**CHG-271672**
Effective date	**01 Oct 2026**

Total due

£22,585.07

Please pay by 19 Oct 2026

Changes made

Changes to your supply arrangements requested by your facilities team.

Description	Qty	Unit	Unit price	Amount
Contract variation fee, server hall a	10	contract	£50.16	£501.60
Reconnection fee, floor 5	1	supply	£187.79	£187.79
Export meter and G99 commissioning, reception and atrium	12	site	£720.54	£8,646.48
Export meter and G99 commissioning	12	site	£744.33	£8,931.96
Sub-meter installation, car park and external lighting	2	meter	£239.81	£479.62
Change of tenancy processing, loading bay	2	account	£36.72	£73.44

Total before VAT	£18,820.89
VAT at 20%	£3,764.18
Total due	**£22,585.07**

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Invoice number	**AEC-2026-109591**
Invoice date	**05 Oct 2026**
Account number	**4562 7378 75**
Change reference	**CHG-967578**
Effective date	**27 Sep 2026**

Total due

£9,931.50

Please pay by 04 Nov 2026

Changes made

Account and metering changes following a change of tenancy.

Description	Qty	Unit	Unit price	Amount
New connection: site survey, plant room	8	survey	£371.32	£2,970.56
Half-hourly data service set-up	7	meter	£89.25	£624.75
Communications hub replacement	6	hub	£47.48	£284.88
Load profile analysis report, reception and atrium	4	report	£243.39	£973.56
Supply capacity upgrade, plant room	3	kVA	£11.39	£34.17
Network operator application fee, kitchen and canteen	3	application	£101.11	£303.33
Sub-meter installation, loading bay	8	meter	£269.20	£2,153.60
Half-hourly data service set-up, unit 4	4	meter	£78.11	£312.44
Contract variation fee, car park and external lighting	12	contract	£51.58	£618.96

Total before VAT	£8,276.25
VAT at 20%	£1,655.25
Total due	**£9,931.50**

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Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Data Centre South
Unit 7, Gateway Park, Dartford DA1 9XB

Invoice number	**AEC-2026-104899**
Invoice date	**05 Oct 2026**
Account number	**4661 8146 25**
Job reference	**JOB-607403**
Date of visit	**21 Sep 2026**

Total due
£11,451.47

Please pay by 04 Nov 2026

Work carried out

Remedial works arising from the last fixed wire test report.

Description	Qty	Unit	Unit price	Amount
Switchgear clean and service, car park and external lighting	8	panel	£208.05	£1,664.40
Labour, electrician grade A	12	hour	£59.99	£719.88
Fixed wire testing (EICR), server hall a	8	circuit	£10.28	£82.24
Transformer oil sample and analysis	7	sample	£286.71	£2,006.97
UPS battery string replacement	4	string	£692.75	£2,771.00
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ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Research Labs
Building C, Science Quarter, Cambridge CB4 9ZA

Invoice number	**AEC-2026-108908**
Invoice date	**30 Sep 2026**
Account number	**4265 5791 33**
Supply number (MPAN)	**15 1072 5023 383**
Billing period	**31 Aug 2026 to 30 Sep 2026**

Total due

£10,974.39

Please pay by 21 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E38Z 70260	Floor 3	779,729	789,701	9,972
E92Z 64175	Kitchen and canteen	288,609	298,847	10,238
E86Z 51135	Floor 5	569,340	582,756	13,416

Your charges

Charge	How it is worked out	Amount
Day units	24,210 kWh at 28.64p	£6,933.81
Night units	9,415 kWh at 17.12p	£1,611.86
Standing charge	31 days at 142p, 3 meters	£132.06
Availability charge	150 kVA at £1.38	£207.00
Climate Change Levy	33,625 kWh at 0.775p	£260.60

Total before VAT	£9,145.33
VAT at 20%	£1,829.07
Total due	**£10,974.39**

How to pay

Direct Debit

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Remittance advice

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Invoice number
AEC-2026-108908

Account number
4265 5791 33

Amount due
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Pay by
21 Oct 2026

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Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

SERVICE CHANGE INVOICE

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp House Manchester
40 Canal Street West, Manchester M1 9WQ

Invoice number	**AEC-2026-107852**
Invoice date	**05 Oct 2026**
Account number	**4820 8006 70**
Change reference	**CHG-756775**
Effective date	**18 Sep 2026**

Total due

£20,508.20

Please pay by 26 Oct 2026

Changes made

Works to alter the supply capacity at this site, as quoted.

Description	Qty	Unit	Unit price	Amount
Change of tenancy processing, loading bay	9	account	£38.88	£349.92
Supply capacity upgrade, unit 4	1	kVA	£13.24	£13.24
New connection: site survey	8	survey	£242.90	£1,943.20
Change of tenancy processing, main incomer	6	account	£37.42	£224.52
Meter relocation, internal, plant room	9	meter	£588.11	£5,292.99
Meter relocation, internal	10	meter	£531.20	£5,312.00
Disconnection of redundant supply, floor 2	10	supply	£368.79	£3,687.90
Contract variation fee, server hall a	6	contract	£44.40	£266.40

Total before VAT	£17,090.17
VAT at 20%	£3,418.03
Total due	**£20,508.20**

How to pay

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Remittance advice

Return this slip with your payment

Invoice number

Amount due

Account number

Pay by

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

MAINTENANCE INVOICE

Bill to
Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site
Ecorp Retail Park, Units 1-6
Ring Road East, Leeds LS9 9WX

Invoice number	**AEC-2026-106193**
Invoice date	**02 Oct 2026**
Account number	**4562 7378 75**
Job reference	**JOB-801488**
Date of visit	**20 Sep 2026**

Total due
£5,123.95

Please pay by 23 Oct 2026

Work carried out

Reactive call-out following a reported loss of supply to part of the site.

Description	Qty	Unit	Unit price	Amount
Generator changeover test, loading bay	9	test	£358.93	£3,230.37
Replace contactor, 3-pole, reception and atrium	2	each	£85.32	£170.64
Earth bonding inspection, kitchen and canteen	8	point	£16.85	£134.80
Waste disposal and recycling charge	8	job	£65.02	£520.16
LED luminaire replacement	3	each	£71.33	£213.99

Total before VAT	£4,269.96
VAT at 20%	£853.99
Total due	**£5,123.95**

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business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Distribution Hub
Plot 12, Magna Way, Lutterworth LE17 9YD

Invoice number	**AEC-2026-107995**
Invoice date	**04 Oct 2026**
Account number	**4712 3755 11**
Supply number (MPAN)	**10 8615 3299 364**
Billing period	**30 Aug 2026 to 26 Sep 2026**

Total due

£16,017.24

Please pay by 18 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E28Z 75547	Unit 4	125,087	144,160	19,073
E66Z 82634	Server hall A	283,125	300,323	17,198
E22Z 93351	Plant room	760,524	773,973	13,449

Your charges

Charge	How it is worked out	Amount
Day units	35,799 kWh at 28.64p	£10,252.70
Night units	13,922 kWh at 17.12p	£2,383.39
Standing charge	28 days at 142p, 3 meters	£119.28
Availability charge	150 kVA at £1.38	£207.00
Climate Change Levy	49,720 kWh at 0.775p	£385.33

Total before VAT	£13,347.70
VAT at 20%	£2,669.54
Total due	**£16,017.24**

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ACME INSIGHT

See where every kilowatt-hour goes.

- Sub-metering and dashboards for every floor and tenant
- Automatic alerts when a site drifts from its normal pattern.
- Monthly reports ready for your ESG disclosures
- No up-front hardware cost on 36-month plans

Three months free when you add Insight before 31 December

Call 0808 157 0177 and quote INSIGHT26

Offer open to Acme business customers. Subject to survey and credit approval.

Acme Electric Company Ltd. This is a marketing communication.

Power cut? Call 105

What to do if your site loses its electricity supply.

1. Check your own switchgear first: a tripped breaker is the most common cause of a local outage.
2. Call 105, free from any phone, to reach your local network operator. They own the cables, not us.
3. Switch off sensitive equipment at the wall so that it is protected when the power returns.
4. Keep fridge, freezer and cold-room doors closed. They hold their temperature for several hours.
5. Test your emergency lighting and standby generator regularly, not only when the lights go out.
6. If you rely on power for medical or safety-critical equipment, register it with your network operator.

Need a hand?

Call 0808 157 0142 or visit acme-electric.example/business/help

Acme Electric Company. For information only: this page is not part of your invoice.

ACME ELECTRIC COMPANY

Powering business since 1954

Customer service 0808 157 0142
business@acme-electric.example
PO Box 4410, Sheffield S98 1ZZ

ELECTRICITY BILL

Bill to

Ecorp Group
Accounts Payable
Ecorp Tower, 1 Meridian Square
London E14 9ZT

Site

Ecorp Contact Centre
Quayside House, Newcastle upon Tyne NE1 9XY

Invoice number	**AEC-2026-108120**
Invoice date	**03 Oct 2026**
Account number	**4012 1793 12**
Supply number (MPAN)	**14 7978 7616 730**
Billing period	**01 Sep 2026 to 30 Sep 2026**

Total due

£2,755.20

Please pay by 24 Oct 2026

Meter readings

Meter	Location	Previous	Present	Units (kWh)
E12Z 43152	Roof plant	840,972	845,361	4,389

Your charges

Charge	How it is worked out	Amount
Day units	3,160 kWh at 28.64p	£905.01
Night units	1,229 kWh at 17.12p	£210.38
Standing charge	30 days at 142p, 1 meter	£42.60
Availability charge	800 kVA at £1.38	£1,104.00
Climate Change Levy	4,389 kWh at 0.775p	£34.01

Total before VAT	£2,296.00
VAT at 20%	£459.20
Total due	**£2,755.20**

Daily consumption for each meter is shown on the following pages.

Meter E12Z 43152: Roof plant

Meter 1 of 1

Ecorp Contact Centre Billing period 01 Sep 2026 to 30 Sep 2026

Date	Day (kWh)	Night (kWh)	Max demand (kW)	Total (kWh)
Tue 01 Sep	130.7	50.8	14.6	181.6
Wed 02 Sep	118.0	45.9	12.3	163.8
Thu 03 Sep	126.5	49.2	16.5	175.7
Fri 04 Sep	135.1	52.5	14.0	187.6
Sat 05 Sep	60.0	23.3	8.8	83.3
Sun 06 Sep	61.5	23.9	8.4	85.4
Mon 07 Sep	128.4	49.9	19.0	178.3
Tue 08 Sep	123.7	48.1	15.4	171.8
Wed 09 Sep	126.6	49.2	18.4	175.8
Thu 10 Sep	120.4	46.8	12.5	167.2
Fri 11 Sep	120.8	47.0	17.4	167.8
Sat 12 Sep	57.9	22.5	5.8	80.5
Sun 13 Sep	55.7	21.7	6.9	77.3
Mon 14 Sep	108.6	42.2	11.0	150.8
Tue 15 Sep	133.2	51.8	13.8	185.0
Wed 16 Sep	123.9	48.2	15.1	172.1
Thu 17 Sep	123.7	48.1	16.9	171.8
Fri 18 Sep	132.7	51.6	14.2	184.4
Sat 19 Sep	47.7	18.5	6.1	66.2
Sun 20 Sep	49.8	19.3	7.1	69.1
Mon 21 Sep	138.4	53.8	17.9	192.2
Tue 22 Sep	115.5	44.9	11.8	160.3
Wed 23 Sep	117.3	45.6	12.4	163.0
Thu 24 Sep	138.3	53.8	20.9	192.0
Fri 25 Sep	110.4	42.9	11.2	153.3
Sat 26 Sep	60.0	23.3	9.2	83.3
Sun 27 Sep	58.4	22.7	6.2	81.1
Mon 28 Sep	119.8	46.6	13.5	166.4
Tue 29 Sep	111.1	43.2	16.2	154.3
Wed 30 Sep	106.0	41.2	11.0	147.2
Total for this meter				**4,388.8 kWh**

How to pay

Direct Debit

The easiest way to pay. We collect the amount due on or after the due date shown on your invoice, and tell you in advance if the amount changes. To set up or change a Direct Debit, call 0808 157 0142 or use your online account.

Bank transfer

Pay by BACS, CHAPS or Faster Payments to Acme Electric Company Ltd, sort code 00-12-34, account number 00123456. Use your invoice number as the payment refererice so that we can match the payment to your account.

Online or by phone

Pay by debit card or corporate credit card at acme-electric.example/pay, or call our automated payment line on 0808 157 0143 at any time. A 1.5% fee applies to corporate credit cards.

By cheque

Make cheques payable to Acme Electric Company Ltd, write your account number on the back and post to Acme Electric Company, PO Box 4410, Sheffield S98 1ZZ. Please allow five working days for the payment to reach your account.

Having trouble paying?

Talk to us before the due date. Our business support team can agree a payment plan in most cases, and getting in touch early helps you avoid late payment charges.

Remittance advice

Return this slip with your payment

Invoice number
AEC-2026-108120

Account number
4012 1793 12

Amount due
£2,755.20

Pay by
24 Oct 2026

Terms and conditions

Business electricity supply and related services. Version 14, effective 1 April 2026.

1. Definitions

"We", "us" and "our" mean Acme Electric Company Ltd. "You" means the business customer named on the invoice. "Supply address" means each of the premises listed on your account, and "contract" means your supply or service agreement with us.

2. Charges

Charges are calculated using the rates in your contract and the consumption recorded by your meter. Where no reading is available we will use a reasonable estimate based on your past usage and correct it when a reading is obtained.

3. Payment

Invoices are payable in full, without deduction or set-off, within the period shown on the invoice. If you pay by Direct Debit we will collect the amount due on or after the due date shown.

4. Late payment

We may charge interest on overdue amounts at 4% a year above the Bank of England base rate, together with our reasonable costs of recovering the debt, from the due date until payment is received in cleared funds.

5. Disputed invoices

If you dispute any amount you must tell us in writing within 14 days of the invoice date, giving your reasons, and pay the undisputed part by the due date. We will investigate and reply within 10 working days.

6. Access to meters

You must give us and our agents safe access to the metering equipment at all reasonable times so that we can read, inspect, test, maintain or replace it. You must not interfere with the equipment or allow others to do so.

7. Price changes

Unless your contract fixes them, we may change our prices by giving you at least 30 days' written notice. Changes in taxes, levies and network charges set by third parties may be passed through at cost from the date they take effect.

8. Works and services

Maintenance and service work is carried out by qualified engineers with reasonable skill and care. Workmanship is guaranteed for 12 months from completion. Parts carry the guarantee given by their manufacturer.

9. Cancelled visits

If you cancel or rearrange an engineer's visit with less than two working days' notice, or we cannot gain access at the agreed time, we may charge an aborted visit fee at our published rate.

10. Our liability

We do not limit our liability for death or personal injury caused by our negligence. Otherwise our total liability in any contract year is limited to the charges paid by you in that year, and we are not liable for loss of profit or indirect loss.

11. Events outside our control

Neither of us is liable for failing to meet an obligation, other than an obligation to pay, where this is caused by an event beyond that party's reasonable control, including faults on the distribution network.

12. Ending the contract

Either of us may end the contract by giving the notice set out in it. We may end it immediately if you do not pay an undisputed invoice within 28 days of a written reminder, or if you become insolvent.

13. Your information

We use the information we hold about your business to supply energy and services, to bill you and to meet our legal duties. We share it with network operators and metering agents only where this is needed.

14. Complaints

If something has gone wrong, call 0808 157 0142 or write to Customer Resolutions at the address on your invoice. If we have not resolved a complaint within eight weeks, small businesses may refer it to the Energy Ombudsman.

15. Law

These terms are governed by the law of England and Wales, and the courts of England and Wales have exclusive jurisdiction over any dispute arising from them.